

Wipro announces the launch of Digital Workspace Service Desk 2020 for B.Com, BBA, BBM, BMS, BA Graduate

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Thu, Jun 11, 2020 at 2:25 PM

Dear Academic Partner,

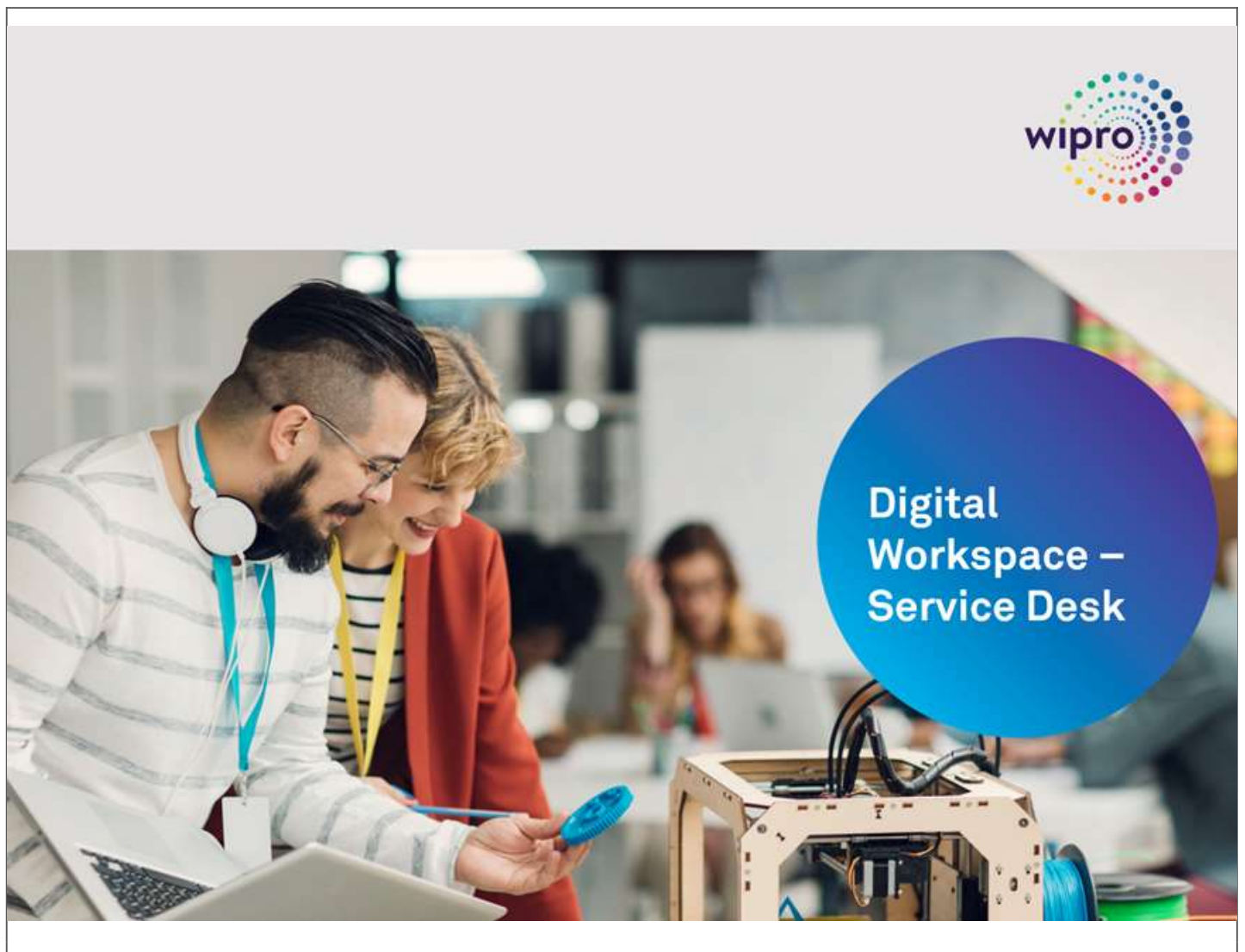
Hope you are doing good !

As discussed, PFB-the details about Digital Workspace Service Desk 2020.

Please Note: The drive is open only for 2020 graduates .

Please share the following link with the candidates for Job description details: <https://careers.wipro.com/dwsd.aspx>

Kindly get in touch with me for any queries.




Wipro announces the launch of Digital Workspace Service Desk 2020

Dear Academic Partner,

Greetings from Wipro!

With immense pleasure, we announce the commencement of our Campus Hiring Season wherein we look forward to recruit some of the best talent from your institution for our **Digital Workspace Service Desk**

Digital Workspace Service Desk is an unique integrated learning programme which offer students the chance to build a remarkable career at Wipro, while pursuing their higher education – **EPGDBM (Executive Post Graduate Diploma in Business Management)** from one of the premier education institutes in India– sponsored by Wipro. Key features & eligibility details of the programme have been listed below, kindly go through the same

Eligibility	<ul style="list-style-type: none"> ✓ 10th Standard – minimum 50% ✓ 12th Standard – minimum 50% ✓ Graduation – minimum 50% or 5.0 GPA as per respective University Guidelines ✓ Admission into EPGDBM degree will be subjected to the prevailing criteria and conditions as defined by the UGC Guidelines at the time of enrollment 												
Year of Passing	<p>2020 ONLY</p> <p>(Maximum three years of gap, if any, b/w 10th & graduation)</p>												
Qualification/ Degree	<table border="1"> <tr> <td>BCom</td> <td>Bachelor of Commerce</td> </tr> <tr> <td>BBA</td> <td>Bachelor of Business Administration</td> </tr> <tr> <td>BBM</td> <td>Bachelor of Business Management</td> </tr> <tr> <td>BMS</td> <td>Bachelor of Management Studies</td> </tr> <tr> <td>BA</td> <td>Bachelor of Arts</td> </tr> <tr> <td>BSc</td> <td>Economics</td> </tr> </table>	BCom	Bachelor of Commerce	BBA	Bachelor of Business Administration	BBM	Bachelor of Business Management	BMS	Bachelor of Management Studies	BA	Bachelor of Arts	BSc	Economics
BCom	Bachelor of Commerce												
BBA	Bachelor of Business Administration												
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BMS	Bachelor of Management Studies												
BA	Bachelor of Arts												
BSc	Economics												
Stipend	<p>1st year STIPEND - 15,712 per month</p> <p>2nd year STIPEND - 17,810 per month</p> <p>3rd year STIPEND - 19,910 per month</p>												
Service Agreement	36 Months												
Selection Process	<div style="display: flex; align-items: center;">  <div> <p>Group Discussion</p> <p>Technical Interview</p> <p>HR Interview</p> </div> </div>												

Job Description

- Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web
- Excellent communication skills required as you will work in International Voice Support
- Managing Data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.
- Responding in a timely manner to service issues, request, and take care of the complete operations.
- Troubleshoot system and network problems, diagnosing and solving hardware or software faults
- Provide support, including procedural documentation & relevant reports
- Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services
- Willing to work in a 24*7 environment (Rotational shifts/5 Days a week)

Other criteria:

- Maximum of 3 years of education gap, if any, is allowed between 10th and graduation.
- Education should be regular full time only in 10th, 12th & Graduation recognized by the Central/State Government of India.
- All Arrears and backlogs need to be cleared at the time of selection process
- Should be an Indian Citizen or should hold a PIO or OCI card, in the event of holding a passport of any other country
- Bhutan and Nepal Nationals need to submit their citizenship certificate
- Candidates who have participated in any selection process held by Wipro in the last three months are not eligible.

To participate in the selection process , please visit:

<https://bit.ly/2RsWuiv>

Kindly not to forward this email as it is. share the link alone with the students. in case any clarifications, request you to collect all the queries from the students and email to the location lead.

Our long-lasting synergy has always helped students find promising opportunities, and we look forward to yet another successful year!

Looking forward to your support.

Thanks & Regards,



Anurag Kirti

Location Campus Lead

Global Campus Hiring Team | Talent Acquisition

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Wipro Limited,

Plot-E/8, Idco IT SEZ, Infocity, Bhubaneswar-24

Wipro does not charge any fee at any stage of the recruitment process and has not authorised agencies/partners to collect any fee for recruitment. If you encounter any suspicious mail, advertisements or persons who offer jobs at Wipro, please do let us know by contacting us on helpdesk.recruitment@wipro.com

It will solely be at the discretion of Wipro to permit / restrict participation of any candidate, whether eligible or not, in the selection process

The parameters and procedure of selection solely depend upon Wipro's discretion. Wipro is not liable to disclose any information at any stage of the selection process. Wipro also reserves the right to roll back any provisional offer if the provisionally selected candidate does not meet the specified conditions which are prerequisite to being boarded. Wipro also reserves the right to hold any provisionally candidate liable if he/she is proved to be involved in any illegal activity for instance: misrepresentation, fraud, production of illegal documents etc.



Thanks & Regards,

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