# त्रिपुरा विश्वविद्यालय

(केन्द्रीय विश्वविद्यालय) सूर्यमणिनगर—799022, त्रिपुरा, भारत

### TRIPURA UNIVERSITY

(A Central University) Suryamaninagar-799022, Tripura, India



Phone: 0381 237 9003 E-mail: registrar@tripurauniv.in

No.F.TU/REG/ G-Admin/04/2015 (Vol-III)

Date: 21st May, 2020

#### **NOTIFICATION**

This is notified for information of all concerned that in accordance with the Public Notice of UGC, New Delhi (vide No.F.1-1/2020(Secy), dt. 10<sup>th</sup> May, 2020), for handling grievances of the students related to examinations and other academic activities arising due to COVID-19 pandemic, a Cell has been constituted in Tripura University with the following members:

The Dean, Faculty of Arts & Commerce, T.U.
 The Dean, Faculty of Science, T.U.
 Dr. Somdev Banik, Deputy Registrar-i/c(Academic), T.U.
 Dr. Abhijit Choudhury, Assistant Registrar, T.U.
 The Dean of Students' Welfare, T.U.

A copy of the above UGC Public Notice is attached herewith for general information to all.

This is issued with the approval of the competent authority.

(Dr. K.B. Jamatia)
Registrar (i/c)

То		
	All members	

Copy to:

- 1. Shri Suman Das, Sr. Technical Assistant, T.U. for uploading the Notification alongwith the UGC Public Notice in T.U. website
- 2. P.S. to the Hon'ble Vice-Chancellor, T.U. for his kind information



## UNIVERSITY GRANTS COMMISSION BAHADURSHAH ZAFAR MARG NEW DELHI-110 002

No.F.1-1/2020(Secy)

10th May, 2020

### PUBLIC NOTICE

#### REDRESSAL OF GRIEVANCES RELATED TO COVID-19 PANDEMIC

The UGC has issued Guidelines on Examinations and Academic Calendar in view of COVID-19 Pandemic on 29<sup>th</sup> April, 2020. Accordingly, all universities have been advised to plan their academic activities keeping in view the safety and interest of all stakeholders, giving highest priority to the health of all concerned, while adopting and implementing the Guidelines.

Universities have also been requested to establish a Cell for handling grievances of the students related to examinations and other academic activities arising due to this pandemic and notify the same to the students.

Further, the UGC has undertaken the following steps to monitor the queries, grievances, and other academic matters of students, teachers, and institutions, arising due to COVID-19 pandemic:

- 1. A dedicated Help Line Number: 011-23236374 has been set up.
- 2. An email address: covid19help.ugc@gmail.com has been created.
- 3. Students can also lodge their grievances on the existing Online Students Grievance Redressal Portal of UGC at <a href="https://www.ugc.ac.in/grievance/student reg.aspx">https://www.ugc.ac.in/grievance/student reg.aspx</a>
- 4. A Task Force has been constituted at UGC to monitor concerns/ grievances of students, teachers, and institutions, and redress them accordingly.

All the Universities and colleges are requested to upload a copy of this public notice on their official websites and also share it with the teaching and student community via e-mail and other digital media.

(Prof. Rajnish Jain) Secretary