



REDRESSAL OF LEARNER GRIEVANCES FOR THE ACACEMIC SESSION 2019-2020:

A) Number of Grievances received at DDE: a total of Ten (20) no of grievance

Kind of Grievance:

- i) Ten (10) no of Grievances related to double payment and refund during Admission of MA 1st Semester Programme, 2019
- ii) Ten (10) no of Grievances related to Low Scoring of Marks in the Theory Answer Scripts of MA Semester End Examination, 2019

B) Redressal of Grievance:

- i) All the learners who made Double Payments during admission were refunded their extra payment due to server problem at the time of admission.
- ii) The Theory Answer Scripts were shown to the applicant learners as per the norms of 'Inspection of Answer Scripts' by the Controller of Examinations Branch, Tripura University.

Signature 16.12.2020
[Dr Swapna Biswas]
Asst Professor, DDE, TU

Signature 16/12/20
[Dr Gautam Chakma]
Director (i/c)